

RESETTING NSF PASSWORDS

Sponsored Project Offices

On Monday, July 25, NSF will implement a more convenient and secure process for resetting passwords. NSF awardees and applicants will no longer be able to reach out to you to reset their passwords; instead, they can reset their own password. To do this, awardees and applicants can go to www.research.gov and click “Log In,” then “Forgot Password.” After entering their NSF ID and clicking, “Send Temporary Password,” they will be able to reset their passwords using the temporary password sent to their email address on file.

Passwords must be between 8 and 20 characters and use three of the four categories below:

- Upper-case letter
- Lower-case letter
- Number
- One of these special characters # & % ! @ ()

In addition, the last six passwords cannot be reused, and accounts will be locked for five minutes after the tenth unsuccessful password attempt.

Need Help?

To learn more about Research.gov/FastLane password modernization, including accessing a getting started guide and FAQs, please click [here](#).

You can also find helpful Research.gov information by clicking [Help](#) in the top right-hand corner of Research.gov or on FastLane, by clicking the [FastLane Help](#) in the top right-hand corner of the homepage. We encourage you to review this information to learn how to efficiently use the site.

For additional assistance, please contact the NSF Help Desk at 1-800-381-1532 or Rgov@nsf.gov.