On August 5, 2020, Morehouse College hosted a session of “House Notes” to discuss some of the financial obligations that students, parents, and their families need to address before the start of classes.

During the meeting, a list of Frequently Asked Questions was shared with attendees. That document is available on the College’s website. You can view it here.

Because several of you could not attend the session, we have compiled a list of questions from the meeting to share with you. We hope that the detailed responses in the “House Notes Meeting Q&A” document below supplies the information that you need to prepare for a successful Fall 2020 Semester.

House Notes Meeting Q&A

**Note:** Each higher education institution is required to have a Cost of Attendance (COA). The COA consists of both direct and indirect costs. Direct costs include tuition, fees, and room and board. Indirect costs are items, such as transportation and childcare, that are associated with educational expenses. The latter are estimates, which is why they are higher than direct costs. They are simply allowances offering flexibility, if needed. The Morehouse COA of $49,700 can be confused with the direct costs. It’s important to note that the College cannot award more than the COA per the Department of Education, even if a student is taking out loans for educational expenses.

**Q-1:** If a student has a subsidized student loan, his bill is paid in full, and an outside scholarship comes in, how does that affect his bill?

**A:** If the student is not awarded an amount up to his Cost of Attendance (COA) and the amount of the outside scholarship fits, then the subsidized student loan will remain. If a credit exists from the outside scholarship, it will be refunded. If the student has already been awarded an amount up to the COA and the outside scholarship comes in, loans will be reduced to add the scholarship. Federal loans are entitlements. Once a student has completed the required steps, if there is room in the COA, an institution cannot arbitrarily reduce the loan without the student’s consent.

Any outside scholarship that does not create an over-award—meaning your total amount of financial aid, including outside scholarships is not greater than your cost of attendance (COA)—will be refunded to the student. Details about the Morehouse refund process is available here.

**Q-2:** My son is a transfer student, and we are from NYC. I would like to know how can I speak with someone from Student Financial Services to go over his bill in detail and ask questions that I have not been able to get answers to?

**A:** Many answers to questions related to student accounts and bills can be found on the Student Financial Services (SFS) website or click here. Detailed transaction information is available online via TigerPay. Details about accessing TigerPay are available online here. In addition, parents with specific questions related to their charges can email SFS at studentfinancialservices@morehouse.edu.
Q-3: My sports scholarship has still not been attached to my financial aid. When will that be added?

A: The Financial Aid Office is working with the Athletics Office to get aid awards posted to student accounts. The College has canceled fall sports, but it has made a commitment to honor the scholarships for student athletic scholarships.

Q-4: When should freshman students expect laptops, since classes start on Aug. 19? How will students buy books for classes since we are not on campus?

A: Microsoft Surface Go laptops were shipped on Aug. 4. Students have already begun to receive them. If you are an incoming freshman or transfer student and you have not received your laptop, please contact the Office of Marketing, Communications & Admissions about the status of your device. Please, also sign up for the training classes being provided.

Books will be shipped to you directly from the College Bookstore. Please make sure Morehouse has your most current mailing address—the address where you will receive books. Accurate telephone numbers are needed, as well.

Q-5: Many students have applied and accepted a student loan for the upcoming semester. Is there a way to capture or apply the student’s scholarships before the student loan is applied? Is there a way to stop/defer or cancel a student loan after a student has accepted it (since we will not have room and board fees)?

A: Each Institutional Aid award is added to a student’s account when the Financial Aid Office is made aware of it. Once a student completes the FAFSA applications, and it is validated, federal loans will be automatically awarded to the student’s account. Currently, students have the option of accepting, rejecting, or reducing a loan. If a student has accepted a loan, then wishes to change that due to additional funds, email the Financial Aid Office at finaid.office@morehouse.edu to make the request. Institutions cannot reduce or cancel federal loans without the student’s consent, if there is room in the Cost of Attendance (COA) for the award.

Q-6: What access to other financial support, such as grants, will the College be introducing due to COVID-19 and the move to virtual learning? Some other colleges and universities are offering more opportunities for scholarships and grants, as families make decisions to un-enroll to pursue more cost-effective options.

A: Morehouse’s total scholarship aid averages $25 million per year. The College continually packages new scholarships as donations come in. To assist families further, tuition has been reduced by an additional 10%, and reduced fees are now associated with athletics and other items. Room and board will not be charged to students this fall, during virtual learning.

Q-7: Why is my son being charged for a meal plan when he is not on campus?

A: Meal plan charges have been removed from student account bills. To verify this, log onto TigerPay here and review the student’s transaction history.
Q-8: How will classes will be held now? If a class is at a set time, how can everyone across the country can join in? Are there different formats?

A: Classes will be held asynchronously. However, there are likely to be announced, synchronous engagements with faculty in each class. Faculty have been engaging in training throughout the summer to prepare for online course delivery. Courses are scheduled for specific times to avoid conflicts. We encourage students to check class announcements in Blackboard to determine when faculty have scheduled any live meeting sessions, office hours, advising sessions, etc. All course sessions should be recorded and made available to students in the Blackboard Collaborate Learning Management System, a tool allowing faculty to add resources for students to access online.

Q-9: My son has not received his HOPE Scholarship. When will this information be updated? Will this delay or impact his financial clearance and/or eligibility for a laptop?

A: The HOPE Scholarship for Georgia residents has experienced a slight delay due to state processing backlogs. The delay should not impact a student’s ability to get a laptop, since those HOPE funds will be added to his account when they are made available.

Q-10: How do you apply for student loans?

A: Students can apply for federal student loans by completing the FAFSA at www.fafsa.gov. If you are seeking private student loans, click here. Counselors in the Financial Aid Office can also assist you.

Q-11: Who do I contact to see if Morehouse has obtained my FAFSA?

A: Contact the Financial Aid Office at finaid.office@morehouse.edu, or call (844) 512-6672.

Q-12: How exactly will we attend classes virtually? Which platform, such as Canvas or Blackboard, will we use?

A: Our learning management system is Blackboard. Students access Blackboard through “MyPortal.” Students should check the announcement section for each of their courses in the Blackboard Learning Management System. Faculty members have determined the best teaching method for each course. A faculty member may occasionally utilize Zoom or Microsoft Teams to interact with students.

Q-13: What is the status of federal aid packages being applied to accounts?

A: Federal aid packages have been applied to students’ accounts. Some families have not yet completed their Master Promissory Notes (MPN) or conducted the Entrance Counseling with the Department of Education. Those two must be done before aid will be released to students’ accounts.
Q-14: I am expecting outside scholarships, but I still have a balance on my student account that needs to be paid. What is the best course of action to make sure my scholarships get to Morehouse on time so that my balance isn’t paid late?

A: You must have an approved payment method in place by the Aug. 14, payment deadline. If your outside scholarships have not been posted to your account by that deadline, you will need to cover your outstanding balance using another payment method. Payment options are available online here.

Q-15: Regarding classes, will we still have to take all classes that we registered for online to get the minimum amount of 15 credits? And how will that work?

A: All courses are offered online for Fall 2020 Semester. You need to successfully complete 15 credit hours per semester to graduate in four years. We are striving to have all Morehouse students graduate within four years. Each student will need to earn 15 credits each semester to maintain his scholarships. Summer school can be utilized to help make up the 30 hours for the year, but that will delay aid being posted to accounts and awarded until summer school grades are received.

Q-16: Can I still receive a computer if I haven’t paid all my fees?

A: Several College families are working diligently to come up with the resources for their sons to afford the Morehouse experience. We have extended the deadline for students to be financially cleared to receive the laptops. The payment due date for the Fall 2020 Semester is Aug. 14. You must have an approved payment method in place by then. Details about payment options are online here.

Q-17: How can we find out about private scholarships? Is the website or office or person we can contact?

A: Contact the Office of Financial Aid for assistance at finaid.office@morehouse.edu. You can also call (844) 512-6672. Morehouse plans to increase its number of call-takers in order to ensure that students and parents speak with someone in a timely manner.

Q-18: We didn’t get the application for the Lomax Student Success Program Scholarship. Where did the notices go?

A: Application notices were emailed to all freshman students. We have discovered that in some cases an email was delivered to an email address that the student had used in high school. We have requested that all emails, telephone numbers, and addresses be current, and that critical information be monitored closely.

Q-19: I understand the pass/fail option is unavailable for the Fall 2020 Semester. Is this correct? If this is so, why would Morehouse take away the pass/fail option?

A: The pass/fail option will not be offered for the Fall 2020 Semester. Faculty members provided the pass/fail option as an emergency measure to accommodate the disruption of courses during the Spring 2020 Semester,
and the inability to adequately plan for online course delivery across the nearly 1,000 courses offered then. Since then, faculty have been able to appropriately plan for the delivery of content in an online environment with aligned learning outcomes. So, during this Fall 2020 Semester, there will be no need to alter the standard for assessment.

**Q-20: Do we have to have the Surface laptop that Morehouse provided to do online classes?**

**A:** No. Morehouse provided these devices to incoming freshmen and transfer students this year. It is a tool that we hope those students will utilize to do their classes.

**Q-21: We want to learn more about scholarships and grants, more broadly. Who should we contact?**

**A:** Email the Financial Aid Office at: finaid.office@morehouse.edu, or call (844) 512-6672. This office works closely with the Morehouse Office of Institutional Advancement to raise scholarship dollars to assist our students each year.

**Q-22: If my son received an Institutional Scholarship and was charged housing and a meal plan was for the Spring 2020 Semester, would he receive a credit for those charges due to COVID-19?**

**A:** Students who qualified for a credit during the Spring 2020 Semester should see an Institutional Scholarship added to their student accounts for the Fall 2020 Semester. Please check your student account transactions in TigerPay. If you received an Institutional Scholarship that paid toward your student account balance for Spring 2020, you most likely are not eligible for a room/board credit. Contact the Financial Aid Office at finaid.office@morehouse.edu, or call (844) 512-6672 with questions.

**Q-23: Have you credited student loans to each student’s account?**

**A:** Student accounts have been credited for those who have cleared all regulatory matters. Students must have completed a Master Promissory Note (MPN) and completed counseling requirements with the Department of Education. If a student and his family have been selected for verification, that must be settled, as well. These steps are outside the control of the College. Aid will not post until federal requirements are met.

**Q-24: I am a transfer student. How do I apply for financial assistance from Morehouse?**

**A:** You can complete the FAFSA at www.fafsa.gov to qualify for federal assistance. You can also contact the Financial Aid Office at finaid.office@morehouse.edu, or call (844) 512-6672.

**Q-25: When taking out a Parent PLUS Loan, I am unsure what amount that I should borrow given the fact that my son may live on campus during the Spring 2021 Semester, if possible. He is an international senior, who will**
be living with his family in the Fall 2020 Semester. How will the loan be distributed? How do I know how much money is needed to pay the balance?

A: For an estimate, you look at the cost of tuition and fees only for the Fall 2020 Semester and estimate the full cost for a residential semester. It is better to borrow for the year from August through May. You can work with Financial Aid Office to reduce the amount of your loan so that you do not borrow more than you need.

Q-26: What about upperclassmen? How will they benefit from donor funds?

A: Morehouse College awards $25 million in scholarships each year. Through the efforts of our Office of Institutional Advancement, working in concert with the Financial Aid Office, there are scholarship opportunities that benefit upperclassmen, as well as freshmen and transfer students. For more information, students should check in with the Financial Aid Office during the course of the academic/fiscal year to what scholarships are available.

Q-27: I would like to waive the health insurance. My son will be taking online classes and will not need the school’s insurance for the semester. We have filled out the application online twice, however we keep getting denied. He already has health insurance. Who can assist us?

A: Please contact our health insurance vendor Aetna with questions regarding the waiver process. You must have an insurance plan that has comparable coverage to the Morehouse student health insurance plan in order to be eligible to waive it. You can call Aetna at (877) 626-2308.

Q-28: Are academic scholarships staying the same in terms of the amount awarded, or are they being reduced?

A: Academic scholarships in the Fall 2020 Semester will be reduced to the direct costs of education as we will not be charging room and board to students’ accounts.

Q-29: Our bill is not showing a balance for the Fall 2020 Semester though my son has been able to register for classes. Who can assist us?

A: Your son should follow up with our records office to be sure that he is registered properly for the Fall 2020 Semester. He can reach that office by emailing records@morehouse.edu.

Q-30: Given that NSO has transitioned from a traditional in-person ceremony to online meetings, why is it still $755?

A: The Fall NSO experience consists of six days of virtual presentations. Three occurred in July and the other three will be held from Aug. 16-18. The NSO fee is charged for this semester’s experience. A more traditional ceremony is being planned for the Spring 2021 Semester if possible. We will make the necessary decisions regarding the Spring NSO events as we monitor the impact of the global pandemic on the Atlanta region.
Q-31: I have sent several emails in reference to my son receiving CARE ACT funds. I was told someone would reach out to me three weeks ago, but I have not heard back from anyone. Who do I contact?

A: The Financial Aid Office will be able to assist you. You can contact the Financial Aid Office at finaid.office@morehouse.edu or call (844) 512-6682 for next steps. Also, please make sure that your student has completed the necessary paperwork to certify the impact that the pandemic has had on him. These are federal funds, and we have to ensure that we have adequate documentation for the disbursement.

Q-32: How do I file as a dependent for financial aid? My Pell Grant was too low.

A: The dependency status is determined by the federal government. There are several dependency questions that are asked when a student is completing the FAFSA. If the federal government determines, through FAFSA answers, that you are independent, there is no legal way for the Financial Aid Office to consider a student to be a dependent. In some situations, however, the Financial Aid Office may be able to change the status of a dependent student to independent. This is considered an extenuating circumstance and the Financial Aid Office can make a professional judgment based on receiving required documentation in extreme situations. You can contact the Financial Aid Office at finaid.office@morehouse.edu or call (844) 512-6682 for next steps.

Q-33: I have outside scholarships that will be coming between now and next week, and I still have a balance on my student account that needs to be paid. What is the best course of action to make sure my scholarships get to Morehouse on time so that my balance isn't paid late?

A: You must have an approved payment method in place by our Aug. 14, the payment deadline. If your outside scholarships have not been posted to your account by the payment deadline, you will need to cover your outstanding balance using another payment method. Payment options are available online here.

Q-34: How do you verify your address in Admissions?

A: Please contact the Office of Marketing, Communications & Admissions directly at admissions@morehouse.edu. Admissions staff will be happy to assist you. There is also a way to update your address and contact information remotely. Admissions staff can explain how to accomplish that. Morehouse needs to be notified whenever students’ addresses, emails, and telephone numbers change.

Q-35: We applied for the Georgia Student Access Loan (SAL) and were told that Morehouse must make a selection. We have asked multiple times since July 15, but have not received a response about our selection, the criteria, or timing. Who can assist us?

A: The Financial Aid Office is currently reviewing and processing all loans in the order in which they were received. You can contact the office at (844) 512-6672 or finaid.office@morehouse.edu. Someone there will be more than happy to assist you. If someone cannot assist you in real time, you will get a response within 24-hours.
Q-36: When will the student loan amount be the correct amount instead of the overage?

A: The “overage” at this time is as a result of the removal of room and meal plan charges. The type of aid the student has (Institutional Scholarship versus other loans) will determine how much the adjustment will be for the scholarships. If the overage is a result of federal student loans, the student will have to request a reduction in writing. We want to work with families to ensure that they are not borrowing more than is needed for the Fall 2020 Semester, when classes are virtual.

Q-37: Can you please discuss the KHEAA email sent out on Aug. 1?

A: KHEAA was added as a partner to assist us with the volume of verifications that we receive each year. For more information on KHEAA, please contact the Financial Aid Office at (844) 512-6672, or send an email to finaid.office@morehouse.edu. Someone there will be more than happy to assist you.

Q-38: If I have received an education award from an AmeriCorps program, how will that be shown or used in my account?

A: AmeriCorps is a program that provides tuition vouchers for volunteers in service to America. To use AmeriCorps vouchers, a student must first request funds via the AmeriCorps website. Once this is done, the Office of Student Accounts will be notified about the award and will post a conditional credit to the student’s account until the AmeriCorps funds arrive.

Q-39: Why are there lab fees when we will not be in a lab?

A: Morehouse professors and assistants will teach in labs this fall, even in the College’s virtual environment. Faculty have the technology to present laboratory sessions online. Many are recording experiments and tutorials for these labs. Some faculty members are also engaging students in virtual laboratory experiences, using augmented reality technology. Student lab fees covers those costs.

Q-40: Is it too late to apply for the Lomax Student Success Program Scholarship?

A: Yes. The deadline has passed.

Q-41: I am considering taking a gap semester since I am at home on the West Coast. Which office would I contact? Do I have to get approval from Morehouse before I take classes at my local community college?

A: Please contact the Office of Marketing, Communications, & Admissions concerning your gap year. Admissions staff can be reached at admissions@morehouse.edu. A student who chooses to defer entry to Morehouse College must complete a Change of Start form. This form can be found here. Please be advised that a student who decides to defer his entry to Morehouse and enrolls at another institution, before matriculating at Morehouse, will need to apply to Morehouse as a transfer student.
Q-42: Where does the FERPA form get sent?
A: Please send the form to records@morehouse.edu. The Registrar’s office processes these forms.

Q-43: Where do I find the Master Promissory Note and Entrance Counseling Acceptance?
A: You can find the Master Promissory Note (MPN) and Entrance Counseling Acceptance here.

Q-44: My student still has not received his credit from last year’s room and board. Who can we talk to about this issue?
A: Students who qualified for the credit in the Spring 2020 Semester will see an on institutional scholarship added to their student account for the Fall 2020 Semester. Please check your student account transactions in TigerPay. If you received an institutional scholarship that was applied to your student account balance for the Spring 2020 Semester, you most likely are not eligible for a room/board credit. You can contact the Financial Aid Office at finaid.office@morehouse.edu or call (844) 512-6672 with questions.

Q-45: If you have a credit on TigerPay, are there any other steps needed to be financially clear?
A: If you currently have a credit (negative balance) on your TigerPay bill, that means you have sufficient aid and resources to cover the Fall 2020 Semester. You should already be financially cleared.

Q-46: Will this Q&A document be available for our records?
A: Yes. We understand that several of our parents and students may be taking on federal education loans for the first time to pay for college. Please use this PDF as a reference tool. We also plan to create a video series on the financial aid and admissions process at Morehouse College. We hope that families will use this information as they make budgets for college.

Q-47: How are scholarships applied after bills have been paid? Some scholarships arrive at the end of August after the payment due date.
A: If a scholarship is received after the payment due date, the scholarship is still applied to the account. In this case it will result in a credit balance, which is refundable if allowed by the donor. If a student is awarded up to the Cost of Attendance and has loans on the account, the loans will be reduced to add the scholarship.

Q-48: Please provide the Link for the book voucher. How will we know which books we need?
A: Eligible students can apply for a book voucher to use at the College Bookstore. Orders must be placed online. The book voucher request form can be accessed on the Morehouse Portal. It will be available between
Aug. 10-28, 2020. You must have a credit balance from your federal financial aid (loans or grants) to be eligible to receive a book voucher.

**Q-49: What are the exact institutional charges?**

**A:** The direct institutional charges for the Fall 2020 Semester are $12,168 for tuition and $729 for fees. Room and board fees will not be charged while students learn remotely. Fees will also vary depending on the full-time or part-time status of a student. Our schedule of fees is posted [online](#).

**Q-50: How much do these exact institutional charges affect scholarships that had a fixed award amount?**

**A:** For the Fall 2020 Semester, Institutional Aid awards will be adjusted downward to reflect the direct charges. If the student is on a full scholarship, he will not see any amounts owed for the fall semester. If the student is on a partial scholarship, his total package will be reviewed to ensure that it covers the direct institutional charges. The student will not receive any refunds in cash if he is a recipient of Institutional Aid. With that said, students and their parents can borrow more federal loan dollars based on the total direct institutional costs and the Cost of Attendance. We would suggest that families think carefully before borrowing more than they need to cover direct costs, however.

**Q-51: When will online classes start?**

**A:** Online classes start on Aug. 19 and end Nov. 11, 2020. Final exams will be conducted during the week of Nov. 16-20, 2020. Here is a [link](#) to the full academic calendar.

**Q-52: What does the negative balance on TigerPay mean?**

**A:** A negative balance on TigerPay means you have more aid on your account than charges. The charges for room and board have been removed since the academic program will be offered remotely. Such accounts will be adjusted downward to meet the costs associated with tuition and fees only. If that credit balance results from institutional aid, the aid will be adjusted to match the charges thereby eliminating the credit/negative balance. Credit balances from other sources will be refunded. Details about refunds are available [online](#).

**Q-53: I was told that the HOPE and Georgia Coordinators for Morehouse are working to ensure that students with those respective scholarships receive the right amount of monetary aid. I wanted to know when would that change be reflected in TigerPay?**

**A:** The College is working with the state on the allocation of the HOPE scholarship. If you are a Georgia resident who meets the HOPE Scholarship criteria, once the verification process is completed, the award will be reflected on your account. We hope to have recalculation completed by Sept. 1, 2020.
Q-54: How do we discontinue the health insurance?

A: All Morehouse College students are required to have health coverage and will be charged and enrolled in the College’s Aetna insurance plan. If you have other comparable coverage, you may opt out of the Aetna Plan between July 20-Sept. 7, 2020, the waiver period. Follow the instructions on the Student Health Center website to waive out of the plan. If you do not meet the Sept. 7 deadline, the health insurance charge will remain. Click here for waiver details.

Q-55: Will the semester start date and the payment date be pushed back?

A: No. The dates will not be changed. Online classes start on Aug. 19 and end Nov. 11, 2020. Final exams will be conducted from Nov. 16-20, 2020. Here is a link to the full academic calendar.

Q-56: My son received a scholarship from a private source through the College last year. Will that be applied to his account this year? If so, when will the scholarship be applied? His GPA is still greater than 3.5.

A: Please check your son’s TigerPay account to see if the amount has been added. The GPA appears appropriate, however, if the scholarship award is not showing, you will need further assistance from the Financial Aid Office. The office can be reached at (844) 512-6672 or by email at finaid.office@morehouse.edu.

Q-57: How will online classes work?

A: Classes will be held asynchronously. However, there are likely to be announced, synchronous engagements with faculty in each class. Faculty have been engaging in training throughout the summer to prepare for online course delivery. Courses are scheduled for specific times to avoid conflicts. We encourage students to check class announcements in Blackboard to determine when faculty have scheduled any live meeting sessions, office hours, advising sessions, etc. All course sessions should be recorded and made available to students in the Blackboard Collaborate Learning Management System, a tool allowing faculty to add resources for students to access online.

Q-58: My son had a credit for room and board from the Spring 2020 Semester and was told that his refund for the credit owed would be in the form of a scholarship spread over two semesters. Why? He did not receive institutional funding.

A: The College prorated all room and board charges from the Spring 2020 Semester. Those prorated amounts are now posted to students’ accounts for the Fall 2020 Semester. The effect of the credit is to reduce the amount owed to the school this academic year.

Q-59: Is there an option to talk to someone about an individual student bill, or should we continue to wait for an email response?
A: Please contact the Financial Aid Office to discuss your case. You can reach the office by calling (844) 512-6672, or by emailing finaid.office@morehouse.edu. If you have questions related to tuition and fees, please contact Student Financial Services at studentfinancialservices@morehouse.edu.

Q-60: I have received approval for a Parent PLUS loan, but it hasn’t been credited. The deadline has now passed to get the Surface Go laptop. What should I do?

A: You should check to see if you completed the Master Promissory Note (MPN) at www.studentloans.gov. If you have not completed the MPN, the loan will not come to the College to be credited to your student account. We will ship the Microsoft Surface Go laptops to freshman and transfer students as they become financially cleared for the Fall 2020 Semester.

Q-61: What needs to be uploaded for verification on KHEAA? We need some knock-your-socks-off customer service related to KHEAA. Can we make that happen?

A: We will follow up with KHEAA. We do strive to provide our families with quality customer service. KHEAA was added as a partner to assist us with the volume of verifications that we receive each year. We will assess how well they are working for us and make changes if we need to.

Q-62: Will there be a refund once insurance is waived or will it be credited to the Spring 2021 Semester?

A: If your health insurance waiver is approved after you have already paid the charge, any credit balance created by this waiver will be refunded to the student. Details about refunds are available online here.

Q-63: What is the HOPE Scholarship? Who is eligible?

A: HOPE is a grant from the state of Georgia awarded to graduates who meet residency, GPA, and high school course completion criteria. The funds can be used to attend public and private colleges. The packaging of a student’s financial aid will determine whether there is a refund available when HOPE awards are added to an account. The HOPE Scholarship is administered by the Georgia Student Finance Commission. You may find eligibility criteria here.

Q-64: What is the deadline for payment?

A: Important dates and deadlines related to billing and payment are listed online here. The payment due date for the Fall 2020 Semester is Aug. 14. You must have an approved payment method in place by then. Details about payment options are online here.
Q-65: Are there loans through Morehouse that we can apply for?

A: Morehouse does not have an internal loan program. Federal loans are available through the Department of Education. There are also private loans that families can seek through Sallie Mae and Discover. In addition, Morehouse disburses nearly $25 million in scholarships to students who meet eligibility criteria.

Q-66: Our Master Promissory Note has been signed, and exit counseling was done last week. When can I expect the funds to be disbursed?

A: It typically takes anywhere from three to five days for the loans to cycle through after the Master Promissory Note and Entrance Counseling requirements have been completed. Please check back early next week. If the funds have not been added to your account, please contact the Financial Aid Office at (844) 512-6672. You can also email the office at finaid.office@morehouse.edu.

Q-67: Are the HOPE Scholarship/Georgia Tuition Equalization Grant included as institutional funds? As of now, I have a $28 grant credit and will have a full refund from the HOPE Scholarship. Will these credits not be refunded?

A: The HOPE Scholarship is not considered Institutional Aid provided by the College. HOPE is a grant from the state of Georgia awarded to graduates who meet residency, GPA, and high school course completion criteria. The funds can be used to attend public or private colleges. The packaging of a student’s financial aid determines whether a refund will be available when HOPE awards are added to an account. Please keep in mind that if students are receiving Institutional Aid, they will not get a refund. If other loans are being used to pay an account, we recommend against borrowing more money than is needed to cover the cost of attending Morehouse.

Q-68: When will we know if the medical fee is waived when you’ve submitted all documents?

A: It takes about 48 hours for the health insurance waiver payment to post to a student’s account once the waiver application has been approved by Aetna, the College’s insurance provider. The charge does not get removed; rather, a credit is posted to offset the charge. Monitor the status of this waiver payment by checking TigerPay.

Q-69: How does my son apply for aid in place of TAP (a HOPE-like Scholarship) since he is enrolled in an out-of-state college? He was receiving TAP while studying at a New York university.

A: Please contact the Financial Aid Office for assistance at (844) 512-6672, or email at finaid.office@morehouse.edu.
Q-70: Please answer a question about the new Lomax Student Success Scholarship. Was it only for high-GPA students or need-based students?

A: The donor established criteria that was based on GPA, SAT/ACT scores, and the need/expected family contribution (EFC) to Morehouse.

Q-71: Will we be getting any refund checks?

A: Students and parents who borrow federal student, private, and Parent Plus Loans can still receive refunds if they borrow over and above the package received for the direct cost of education. That is a matter between those individuals and the federal government. We, however, would advise parents and students to only borrow what is needed to cover the direct costs to attend Morehouse College.

Q-72: How can we check to see if our student’s computer has been sent?

A: Please contact the Office of Marketing, Communications & Admissions at (470) 639-0999 or send email correspondence to admissions@morehouse.edu.

Q-73: If a student depends on the HOPE Scholarship to help pay tuition, will the bill still be due without it being applied?

A: Yes, however, you can review your student account balance and transactions without the HOPE payment via TigerPay. If after the state processes the HOPE Scholarships, and you are still eligible, then your account will be adjusted accordingly. To access TigerPay, follow this link.

Q-74: Will the amount that wasn’t used for a student’s tuition be applied to next semester?

A: Aid amounts will be adjusted down to the direct institutional costs for the Fall 2020 Semester. The direct institutional charges for this semester are $12,168 for tuition and $729 for fees. Room-and-board fees will not be charged while students learn remotely. Fees will also vary, depending on the full-time or part-time status of a student. The College’s schedule of fees is posted online.

Q-75: For incoming transfer students, how will scholarships work?

A: All students will have an opportunity to be reviewed for scholarship eligibility at the College. Scholarships have GPA and other requirements. Incoming freshmen and transfer students also must meet certain GPA, EFC (Expected Family Contribution), and SAT/ACT criteria. In addition, scholarships are also offered by donors who may have additional selection guidelines regarding major, geographic region, and EFC.
Q-76: Why are upperclassmen not eligible for scholarships?

A: All Morehouse students who meet GPA and income criteria are eligible for scholarships. Award requirements for transfer students also include EFC (Estimated Family Contribution) and SAT/ACT scores. The College distributes approximately $25 million a year in scholarships. These scholarships are awarded to freshman, sophomores, juniors, and seniors.

Q-77: How is grant or scholarship information disseminated?

A: Scholarship information is available on the Financial Aid website. Institutional scholarships are generally awarded on a first come, first serve basis depending on the FAFSA date of completion.

Q-78: Who qualifies for a book voucher?

A: Eligible students can apply for a book voucher to use at the College Bookstore. Orders must be placed online. The book voucher request form can be accessed on the Morehouse Portal. It will be available between Aug. 10-28, 2020. You must have a credit balance from your federal financial aid (loans or grants) to be eligible to receive a book voucher.

Q-79: How do I file Dependent?

A: The dependency status is determined by the federal government. There are several dependency questions that are asked when completing the FAFSA. If FAFSA determines you are independent, there is no legal way for the Financial Aid Office to make a student dependent. There are situations in which the Financial Aid Office may change the status of a dependent student to independent. This is considered an extenuating circumstance, and the Financial Aid Office can make a professional judgement based on receiving required documentation in extreme situations. You can contact the Financial Aid Office at finaid.office@morehouse.edu or call (844) 512-6682 for next steps.

Q-80: Can returning students still do work study virtually?

A: Yes, the Federal Work Study program will continue during the Fall 2020 Semester. These jobs will depend on the supervisor’s availability to provide virtual work. Students awarded work study must follow the required steps as outlined in your emails. Available jobs will be posted by Aug. 12. Additionally, returning students will be able to complete work study jobs virtually. Students must qualify based on their financial aid status. Employment opportunities and assignments will be provided by the Division of Student Services after classes begin. For more information, contact student.services@morehouse.edu.
Q-81: Will the same 20 students selected for the Michael Lomax Student Success Scholarship Program get the scholarship each year?

A: Yes. In addition, 20 new students will be selected for scholarships every year for the next decade. Students have to meet GPA standards to remain in the program.

Q-82: What are the options for students looking for scholarships on merit vs. need?

A: Morehouse awards academic scholarships and need-based gifts. Most scholarship awards, however, have a minimum GPA requirement of 3.0 and a SAT score of 1,200. Demonstrated need is a factor in the eligibility consideration.

Q-83: What is the deposit amount to get into the payment plan?

A: The installment plan requires a 60% down payment. Details about the installment plan and enrollment instructions are available here.

Q-84: Is there way to get scholarships/merit aid as an upperclassman if a student has a higher GPA now than when he was a high school senior?

A: Yes. Students should stay in close contact with the Division of Student Affairs and Financial Aid Office for information on new scholarships.

Q-85: Some books are expensive. I have learned from current students that frequently professors may not use the required text during a course. How is Morehouse addressing this concern?

A: Provost Michael Hodge has been made aware of this concern and will discuss it with the Faculty Council.

Q-86: What addresses will you use to mail textbooks?

A: Morehouse College will mail books to the addresses supplied by students at the time of book purchase. If a student’s address has since changed, they should immediately update their contact information. Staff in the Office of Marketing, Communications & Admissions can help students learn how to update their home address online. Click here for those directions.

Q-87: Will the bookstore be open for local students to pick up books?

A: No, the Morehouse Bookstore will be closed for the Fall 2020 Semester.
Q-88: Why are the student fees we paid for last semester not being credited for the Fall 2020 Semester as well?

A: Fees charged for room and board were the only costs that were negotiable during the Spring 2020 Semester. The use of campus facilities was suspended during the global pandemic as the College transitioned to online learning on March 23 to protect the health and safety of students. Other fees paid for the Spring 2020 Semester were not prorated. Those funds helped to cover costs incurred before Spring Break and during the virtual semester.

Q-89: Philanthropist and author MacKenzie Scott recently donated money for scholarships to Morehouse College. How can students apply for that gift?

A: Morehouse will use those funds to make strategic investments that will improve the College’s infrastructure and enhance the learning experience for students.

Q-90: How will Parent Plus Loan amounts be appropriately distributed over the virtual Fall 2020 Semester and the Spring 2021 Semester, which could be in-person?

A: The direct institutional charges for the Fall 2020 Semester are $12,168 for tuition and $729 for fees. Room and board fees will not be charged while students learn remotely. Fees will also vary depending on the full-time or part-time status of a student. Our schedule of fees is posted online. When you use Parent Plus Loans, it is better to borrow the funds for the academic year, which runs between August and May. You can work with the Financial Aid Office to reduce your loan amount so that you do not borrow too much for the school year.

Q-91: How would I know if I completed the FASFA for the Fall 2020 Semester? Does the College keep that file?

A: Please contact the Financial Aid Office for assistance at (844) 512-6672. You can also email the office at finaid.office@morehouse.edu.

Q-92: Is there any way to track the delivery of the laptops?

A: Yes. We have the packing and shipping information here at the College.

Q-93: As parents, how do we subscribe to House Notes?

A: House Notes is primarily a student virtual conversation that is hosted by the Senior Vice President for Academic Affairs and Provost and the Vice President of Student Services and Dean of the College. When there is a topic that is relevant for parents to participate, you will be notified by the Parents Engagement Office via email. Please make sure that we have your current email address.
Q-94: I have received two scholarships, and I have a credit overage on my account. Will that carry over to my sophomore year?

A: No, any eligible credit balance will be refunded. Details about the credit balance refund process are available online [here](#). If the scholarship is external and an overage exists, a refund will be processed. If the overage is due to Institutional Aid or scholarships, the overage will be reduced to reflect direct costs of tuition and fees.

Q-95: How will cross-registration work and when can we cross-register for classes?

A: Cross-registration is an Atlanta University Center Consortium program that allows students to take courses from Spelman and Morehouse colleges and Clark-Atlanta University without incurring an additional cost. Students can register for the courses during the Cross-Registration Period, which runs from Aug. 10-13.

Q-96: Who do we contact with issues addressing our scholarships?

A: All questions concerning scholarships should be directed to the Financial Aid Office. You can reach the office for assistance at (844) 512-6672 or by email at finaid.office@morehouse.edu.

Q-97: With the deadline to apply for a payment plan approaching, when will we see any additional internal scholarships post to a student’s account?

A: All internal scholarships have all been posted. Additional scholarships will be assessed as new gifts come in, and as we reallocate the awards that had been previously committed to students who were accepted to Morehouse but chose not to attend. In addition, scholarship dollars are donated to Morehouse throughout the academic year. We will distribute them to students who apply and meet the guidelines for each gift.

Q-98: Regarding classes, will we still have to take all classes that we registered for online to get the minimum amount of 15 credits. How will that work?

A: All courses are offered online for the Fall Semester 2020. You need to successfully complete 15 credit hours per semester to graduate in four years, which is the goal for each man of Morehouse. Students will need to attain 15 credit hours each semester to maintain their scholarships. Summer school can be utilized to help make up the 30 hours for the year, but it will delay the posting of other aid and scholarships. Those funds will not be reflected in student accounts until summer grades are received.

Q-99: Do students have to submit a Master Promissory Note (MPN) and FERPA form every year?

A: No. The MPN will remain active if there isn’t a gap of enrollment longer than one year. FERPA forms will also remain active. FERPA decisions can be updated as needed.
**Q-100: What happens if you get denied for the Parent Plus Loan?**

A: If you are denied for the Parent Plus Loan, the student is eligible for borrow additional unsubsidized funds ($4,000). You may also consider applying for private student loans by [clicking here](#).

**Q-101: Can you please provide the contact information for the person(s) that we need to email to inquire about credits from the Spring 2020 Semester?**

A: Please check your student account transactions in TigerPay. If you received an institutional scholarship on your balance for the Spring 2020 Semester, you most likely are not eligible for a room/board credit. You can contact the Financial Aid Office at finaid.office@morehouse.edu or call them at (844) 512-6672 with questions.

**Q-102: Will students be purged during the Fall 2020 Semester? Will the payment deadline be extended?**

A: The removal of students from classes for nonpayment of bills will continue. The deadline for payment or becoming financially cleared (i.e. establish a payment plan) is Aug. 14.

**Q-103: Once the health waiver has been completed and accepted, how long will it take to get the cost taken off our son's bill, or will there be a credit back to my son's account?**

A: It takes about 48 hours for the health insurance waiver payment to post to a student’s account once the waiver application has been approved by our insurance provider Aetna. The charge does not get removed, rather, a credit is posted to offset the charge.

**Q-104: How do students get on House Notes?**

A: House Notes is a bi-monthly virtual conversation session held on Wednesdays from 5:30-6:30 p.m. Students are notified the Monday before the session via email and again on the day of the session through a push notification and social media. House Notes is primarily a student virtual conversation that is hosted by the Senior Vice President for Academic Affairs and Provost and the Vice President of Student Services and Dean of the College.

**Q-105: How will Morehouse conduct physical education classes while virtual?**

A: A physical education course not only involves physical movement; it also explores the science behind an activity. Specific courses will have different requirements as determined by the faculty. Please check your Blackboard announcement section for course information.

**Q-106: How will I know which books to get for my classes?**

A: You can email your professors or check your Blackboard announcements for specific information about courses and required textbooks.
Q-107: Should federal Pell grants, subsidized loans, and unsubsidized loans be on the TigerPay at this time? My son does not have any federal financial aid awards on his account.

A: Yes. All federal aid that has been properly completed should be reflected on your son’s account at this time. Please check to make sure that you have completed the necessary steps required by Morehouse College and the Department of Education. Federal verification requirements are outside the control of the College and will cause a delay in the disbursement of your aid. You can contact the financial aid office at finaid.office@morehouse.edu or call them at 844-512-6672 with questions.

Q-108: How do you view student schedules?

A: Students should log onto MyPortal, which is located on the College’s website. Please follow these steps to view your schedule by detail or dates:

- Click the Banner Web icon
- Click the Students and Financial Aid link
- Click Registration link
- Click View Schedule link

Q-109: Will Morehouse College consider doing “House Notes” sessions across all the departments to help improve the overall partnership between the College and its families?

A: It is the intent of the College to provide open communication with students and parents. These sessions, as well as improvements to our website, will help to keep parents and students engaged with the College.

Q-110: Does the AUC Library plan on having a virtual platform for students to use like other area institutions?

A: The Woodruff Atlanta University Center Library has outstanding virtual access to materials for courses and research. There is a library link with each Blackboard course. Library staff will be available to assist students in meeting their learning objectives. Please use this link to access library materials.